

Privacy Policy

Effective Date: September 09, 2022

GreenSys Corp. (“GreenSys” “We” or “Us” or “Our”) provides an online and mobile platform to help Shippers and Carriers manage the transportation of cargo. Shippers can submit a booking for the transportation of cargo (“Shipment”), Carriers can accept such requests and assign Drivers to fulfill them, and Shippers, Carriers, and Drivers (as applicable, “you” or “your”) can track such requests. To provide Services, GreenSys collects and processes various categories of data. This Privacy Policy describes how GreenSys collects, uses, and discloses information when you use our websites, mobile applications, and other online products and services (collectively, the “Services”) or when you otherwise interact with us.

We may change this Privacy Notice from time to time. If we make changes, we will notify you by revising the Effective Date at the top of this Privacy Policy, and, in some cases, we may provide you with additional notice (such as adding a statement to our homepage or sending you a notification on our mobile app or via email). We encourage you to review this Privacy Policy whenever you access the Services or otherwise interact with us to stay informed about our information practices and the choices available to you. By visiting Greensys’s Websites, you are accepting the practices described herein.

I. Types of information collected

Personal Information

We collect different types of personal information about you in different ways, which we have grouped together as follows: Identity Information, such as your name, username, or similar identifier. Contact Information, such as your email address and telephone numbers. Employment-related Information, including details of your education qualification, employment, salary, details of the companies you have worked for or are presently working with, and the industry within which you presently work. Location, which includes the state and country you live in. Technical, which includes your IP address, browser information including browser type and version, time zone setting and location, browser plug-in types and versions, web browser application details, corresponding location details, operating system and platform, and other technology on the devices you use to access the Services. Usage Information, which includes information about how you use the Services. Marketing

and Communications Information, which includes your preferences in receiving marketing from us and our third parties and your communication preferences.

Location Information

Providing Services to our users requires the collection of precise location information. When you download or use our mobile applications, we may ask for permission to access your precise location. If you grant our mobile applications permission to access your location through the permission system used by your mobile operating system, we will collect the precise location of your mobile device. We use this information to track Shipments, understand your typical driving patterns, and to potentially offer Carriers jobs that are more likely to be relevant to them and their Drivers. You may deny or revoke your permission at any time but doing so may affect your ability to utilize all features of our Services or other programs.

We may also derive your approximate location from your IP address or phone number. We may also receive information about your location from third parties, such as the Shippers and Carriers involved in fulfilling any Shipment request, or from sensors installed on trailers owned, leased, or controlled by GreenSys.

Photographs and Documents

Our Services may ask you to photograph and upload to the Services certain documents related to the fulfillment of a Shipment request, such as certificates of insurance and other legal documents, bills of lading, and proofs of delivery. You may also be able to upload pictures of cargo that you carry and/or trailers owned, leased, or controlled by GreenSys. To do this, our mobile applications will request access to the camera on your mobile device via the permission system used by your mobile operating system. You may deny the requested access but doing so may affect your ability to utilize all features of our Services.

Information We Collect Automatically When You Use the Services

When you access or use our Services, we automatically collect information about you, including:

Log Information: We collect log information about your use of the Services, including the type of browser or mobile app version you use, access times,

pages viewed, your IP address, and the page you visited before and after navigating to our Services.

Device Information: We collect information about the computer or mobile device you use to access our Services, including the hardware model, operating system and version, mobile device and mobile app identifiers, and mobile network information.

Information Collected by Cookies and Other Tracking Technologies: We use various technologies to collect information, including cookies and web beacons. Cookies are small data files stored on your hard drive or in device memory that help us improve our Services and your experience, see which areas and features of our Services are popular, and count visits. Web beacons are electronic images that may be used in our Services or emails and help deliver cookies, count visits, and understand usage and campaign effectiveness. You may instruct your browser to block cookies but doing so may limit your ability to utilize all features of our Services. For more information about cookies and web beacons, and how to disable them, please see Section IV “Advertising and Analytics Services” below.

Information We Collect From Other Sources

We may also obtain information from other sources and combine that with information we collect from you directly. These third parties include, but are not limited to, Partners, verification services (for instance, to confirm your insurance or regulatory compliance status), credit agencies and bureaus, and publicly available sources.

II. How GreenSys use your information

The purposes for which information may be used by us

Methods of processing

GreenSy takes appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the information.

The information processing is carried out using computers and/or IT enabled tools, following organizational procedures and modes strictly related to the purposes indicated. In addition to us in some cases, the information may be accessible to certain types of persons in charge, involved with the operation of this Application (administration, sales, marketing, legal, system administration) or external parties (such as third-party technical service providers, mail carriers, hosting providers, IT

companies, communications agencies) appointed, if necessary, as GreenSys partner. The updated list of these parties may be requested from us at any time.

Legal basis of processing

We may process Personal Data relating to Users if one of the following applies:

- Users have given their consent for one or more specific purposes. Note: Under some legislations we may be allowed to process Personal Data until the User objects to such processing (“opt-out”), without having to rely on consent or any other of the following legal bases. This, however, does not apply, whenever the processing of Personal Data is subject to European data protection law;
- provision of information is necessary for the performance of an agreement with the User and/or for any pre- contractual obligations thereof;
- processing is necessary for compliance with a legal obligation to which GreenSys is subject; processing is related to a task that is carried out in the public interest or in the exercise of official authority vested in GreenSys;
- processing is necessary for the purposes of the legitimate interests pursued by us or by a third party.

In any case, we will gladly help to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement

necessary to enter into a contract.

Place

The information is processed at GreenSys's operating offices and in any other places where the parties involved in the processing are located.

Depending on the User's location, information transfers may involve transferring the User's Data to a country other than their own. To find out more about the place of processing of such transferred information, Users can check the section containing details about the processing of Personal Data.

Users are also entitled to learn about the legal basis of information transfers to a country outside the European Union or to any international organization governed by public international law or set up by two or more countries, such as the UN, and about the security measures taken by us to safeguard their information.

If any such transfer takes place, Users can find out more by checking the relevant sections of this document or inquire with us using the information provided in the contact section.

Retention time

Your personal Data shall be processed and stored for as long as required by the purpose they have been collected for.

Therefore:

Personal Data collected for purposes related to the performance of a contract between GreenSys and the User shall be retained until such contract has been fully performed.

Personal Data collected for the purposes of our legitimate interests shall be retained as long as needed to fulfill such purposes. Users may find specific information regarding the legitimate interests pursued by GreenSys within the relevant sections of this document or by contacting us.

We may be allowed to retain Personal Data for a longer period whenever the User has given consent to such processing, as long as such consent is not withdrawn. Furthermore, we may be obliged to retain Personal Data for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority.

Once the retention period expires, Personal Data shall be deleted. Therefore, the right of access, the right to erasure, the right to rectification and the right to data portability cannot be enforced after expiration of the retention period.

III. Your rights as Users

Users may exercise certain rights regarding their personal information. In particular, Users have the right to do the following:

- **Access your information.** Users have the right to learn if Data is being processed by us, obtain disclosure regarding certain aspects of the processing and obtain a copy of the Data undergoing processing.
- **Verify and seek rectification.** Users have the right to verify the accuracy of their Data and ask for it to be updated or corrected.
- **Restrict the processing of your information.** Users have the right, under certain circumstances, to restrict the processing of their Data. In this case, we will not process their Data for any purpose other than storing it.
- **Object to processing of your information.** Users have the right to object to the processing of their Data if the processing is carried out on a legal basis

other than consent. Further details are provided in the dedicated section below.

- **Have your Personal Data deleted or otherwise removed.** Users have the right, under certain circumstances, to obtain the erasure of their Data from us.
- **Receive your information and have it transferred to you or a third party.** Users have the right to receive their Data in a structured, commonly used and machine readable format and, if technically feasible, to have it transmitted to another controller without any hindrance. This provision is applicable provided that the Data is processed by automated means and that the processing is based on the User's consent, on a contract which the User is part of or on pre-contractual obligations thereof.
- **Withdraw your consent at any time.** Users have the right to withdraw consent where they have previously given their consent to the processing of their Personal Data.

If you wish to exercise any of the rights set out above, please contact us at the details provided in section V.

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

We try to respond to all legitimate requests within one month. Occasionally it could take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

IV. Additional information about Data collection and processing

Legal action

The User's Personal Data may be used for legal purposes by us in Court or in the stages leading to possible legal action arising from improper use of this Application or the related Services.

The User declares to be aware that we may be required to reveal personal data upon request of public authorities.

Additional information about User's Personal Data

In addition to the information contained in this privacy policy, this Application may provide the User with additional and contextual information concerning particular Services or the collection and processing of Personal Data upon request.

System logs and maintenance

For operation and maintenance purposes, this Application and any third-party services may collect files that record interaction with this Application (System logs) use other Personal Data (such as the IP Address) for this purpose.

Information not contained in this policy

More details concerning the collection or processing of Personal Data may be requested from us at any time. Please see the contact information at the beginning of this document.

How “Do Not Track” requests are handled

This Application does not support “Do Not Track” requests as .

To determine whether any of the third-party services it uses honor the “Do Not Track” requests, please read their privacy policies.

Changes to this privacy policy

We reserves the right to make changes to this privacy policy at any time by notifying its Users on this page and possibly within this Application and/or - as far as technically and legally feasible - sending a notice to Users via any contact information available to us. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom.

Should the changes affect processing activities performed on the basis of the User’s consent, we shall collect new consent from the User, where required.

Definitions and legal references

Personal Data

Any information that directly, indirectly, or in connection with an individual who can be identified from that data— including a personal identification number — allows for the identification or identifiability of a natural person.

Usage Data

Information collected automatically through this Application (or third-party services employed in this Application), which can include: the IP addresses or domain names

of the computers utilized by the Users who use this Application, the URI addresses (Uniform Resource Identifier), the time of the request, the method utilized to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server's answer (successful outcome, error, etc.), the country of origin, the features of the browser and the operating system utilized by the User, the various time details per visit (e.g., the time spent on each page within the Application) and the details about the path followed within the Application with special reference to the sequence of pages visited, and other parameters about the device operating system and/or the User's IT environment.

User

The individual using this Application who, unless otherwise specified, coincides with the Data Subject.

Data Subject

The natural person to whom the Personal Data refers.

"We" "Us" or "Our" (or Data Supervisor)

The natural or legal person, public authority, agency or other body which collecting your Personal Data on behalf of the GreenSys, as described in this privacy policy.

Websites, Mobile Application

The means by which the information and Personal Data of the User is collected and processed.

Service

The service provided by this Application as described in the relative terms (if available) and on this site/application.

Legal information

This privacy statement has been prepared based on provisions of multiple legislations.

This privacy policy relates solely to GreenSys website, online and mobile application platform, APIs, email notifications, applications buttons and widgets if not stated otherwise within this document.

V. Contact us

By using our service or visiting our digital services, you consent to the collection and use of your information and other activities as outlined in this Privacy Policy.

If you have any questions about the collection, use and/or processing of your Personal Data or this Privacy Policy, if you wish to withdraw any consent you have

given us at any time, or if you wish to update or have access to your Personal Data, you may contact us at the following address:

Name: GreenSys Data Protection Officer

Address: 18, 30B Street, Quarter 2, An Khanh ward, Thu Duc city, Ho Chi Minh city, Vietnam

Email: support@greensys.io

All requests for correction or for access to your Personal Data must be in writing. We will endeavour to respond to your request within 30 days, and if that is not possible, we will inform you of the time by which we will respond to you.

We may charge a fee for processing any data access request. If a fee is to be charged, we will inform you of the amount beforehand and respond to your request after payment is received.

If you wish to submit a feedback or complaint regarding our handling of your Personal Data, you may write to the GreenSys Data Protection Officer at the address and/or email address provided in clause above. Kindly also include the following details when writing to the GreenSys Data Protection Officer:

1. Name, contact number and address of the person submitting the feedback or complaint; and
2. Relevant details such as the time period of the incident, employees of Haulio who were involved in the incident (if relevant), and copies of documents where required.

Latest update: September, 2022